

# The Real Estate Industry in New Brunswick

## Whom to Contact?

A guide for real estate agents,  
salespeople and managers



**FCNB.ca**



The real estate industry is co-regulated by the Financial and Consumer Services Commission of New Brunswick, which administers the *Real Estate Agents Act*, and the New Brunswick Real Estate Association (the Association), which administers the *New Brunswick Real Estate Association Act*.

## Not sure who to call? This guide outlines whom you should contact for your specific questions.

### Have a question about licensing?

- Contact the Financial and Consumer Services Commission of New Brunswick at [Consumer.licensing@fcnb.ca](mailto:Consumer.licensing@fcnb.ca) or 1-866-933-2222

### Have a question about the licensing self-serve portal?

- Contact the Financial and Consumer Services Commission of New Brunswick at [support@fcnb.ca](mailto:support@fcnb.ca) or 1-866-933-2222

### Have a question about deposit disputes?

- Contact the Financial and Consumer Services Commission of New Brunswick at [info@fcnb.ca](mailto:info@fcnb.ca) or 1-866-933-2222

### Need to apply for a new licence, renew your licence or record a change in circumstance on your licence?

- Submit through the Financial and Consumer Services Commission of New Brunswick's Self-Serve Portal at <https://portal.fcnb.ca/logon/>

### Have a question about advertising to promote trade requirements?

- Contact the Financial and Consumer Services Commission of New Brunswick at [info@fcnb.ca](mailto:info@fcnb.ca) or 1-866-933-2222

### Have questions about deposits (not under dispute) where the owner cannot be reached for at least three years?

- Contact the Financial and Consumer Services Commission of New Brunswick's Unclaimed Property Program at [fundsfindernb@fcnb.ca](mailto:fundsfindernb@fcnb.ca) or 1-866-933-2222

### Want to open a new agency, close an agency, or change agents?

- Contact both:
  - New Brunswick Real Estate Association at [info@nbrea.ca](mailto:info@nbrea.ca) or 1-800-762-1677
  - Submit application through the Financial and Consumer Services Commission of New Brunswick's Self-Serve Portal at <https://portal.fcnb.ca/logon/>

### Have a question about Code of Ethics, inspections, education, or purchase and sale agreements and other forms?

- Contact the New Brunswick Real Estate Association at [info@nbrea.ca](mailto:info@nbrea.ca) or 1-800-762-1677

### Have a question about professional misconduct complaints?

- Contact the New Brunswick Real Estate Association at [complaints-plaintes@nbrea.ca](mailto:complaints-plaintes@nbrea.ca) or 1-800-762-1677